

# Accessibility Guide for Court House Cottages

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### Welcome

Four 4 star Gold Award Self Catering Cottages set in quiet, rural location.

Three cottages sleep 4 and are all on one level. Built to latest building standards, wheelchair accessible.One cottage has a walk-in wet room.

One cottage sleeps 8 and is on two storeys.

Pets welcome.

Two cottages have private hot tubs.

Mobility/disability aids available to hire from local Red Cross Office, collection and pick up arranged for a donation.

## At a Glance

### Level Access

* There is level access from the main entrance to:
  + Bedroom: Bedroom
  + Exterior of cottage

### Bedrooms

* We have non-allergic bedding.
* We have a portable hoist.

### Level access bedrooms

* From the main entrance to the bedroom, there is level access.
* The route to the bedroom is 750mm wide, or more.
* The bedroom door is 750mm wide, or more.
* There is unobstructed floor space 1200mm by 900mm, or more.
* The bathroom has a level access shower.

### Hearing

* The (bedroom) TVs have subtitles.

### General

* Staff are available 24 hours a day.
* We have emergency evacuation procedures for disabled visitors.

## Getting here

Court House Cottages  
Rollesby  
GREAT YARMOUTH  
Norfolk  
NR29 5HG

#### Travel by public transport

* Nearest railway station is Acle or Great Yarmouth. A taxi from there would be required.

#### Travel by taxi

* You can get a taxi with Caister Cabs by calling 01493 722722. The taxi company has a wheelchair accessible vehicle.

#### Parking

* We have a car park. There are accessible parking spaces. The parking is less than 50 metres from the main entrance. Parking is free.
* There is a drop-off point at the main entrance. The drop-off point has a dropped kerb.
* From the car park to the entrance, there is level access. The route is 1200mm wide, or more.

## Arrival

#### Path to main entrance

* From the street to the main entrance, there is level access.
* There is a permanent ramp.
* The path is 2400mm wide, or more.

#### Main entrance

* The main entrance has level access.
* When you arrive, we can help carry your luggage.
* Luggage trolley available on request and/or further help if required.

## Getting around inside

#### Bedrooms

* All bedrooms have windows.
* Bedrooms have ceiling lights, bedside lamps and natural daylight.
* Lights are LED, energy saving and traditional filament. TVs have subtitles.
* All bedrooms are non-smoking.
* We have non-allergic bedding.
* All bedrooms have fitted carpets.
* We can move the bedroom furniture, to improve accessibility.
* We have a portable hoist.
* From the main entrance to this area, there is level access.

#### Accessible bedrooms

#### Accessible bedroom Bedroom

* The bedroom door is 810mm wide. The bedroom is twin. The bathroom is ensuite. The bathroom door is 810mm wide.
* The bathroom has a separate shower. The bathroom has a level access shower. There is a shower chair available. The direction of transfer onto the toilet is to the front only. There is no space under the basin.
* The walls and the bathroom fittings have high colour contrast.
* Shower chairs etc can be hired if required from Red Cross

## Getting around outside

#### Exterior of cottage

* From the main entrance to the gardens, there is level access.
* The route is sloped. The route is 1200mm wide, or more.

## Customer care support

#### Accessibility equipment

* For a list of more items, please go to http://www.redcross.org.uk/Where-we-work/In-the-UK/Southern-England/Cambridge....
* We have an area to charge mobility scooters and battery powered wheelchairs.
* In the cottage

#### Emergency evacuation procedures

* Normal evacuation procedures in case of fire are in all cottages

#### Customer care support

* Staff are available 24 hours a day.
* Owners live on site
* We have other services for people with accessibility requirements.
* Delivery of oxygen can be arranged

Guide last updated: 18 January 2019