

# Accessibility Guide for Bradbury House

[info@trevassackholidays.com](mailto:info@trevassackholidays.com), [01326 702326,](tel:01326%20702326) <www.trevassackholidays.com>

**Contact for accessibility enquiries: Deborah Lawson**



### Welcome

Bradbury House is a self-catering, accessible holiday home with three bedrooms and a hot tub, set on the side of Trevassack Lake in south west Cornwall. Ideally located for a family watersports holiday, the staff welcome all abilities and are specially equipped to help those with additional needs. The house, too, welcomes all with state-of-the-art equipment available to make things more manageable if you have limited mobility.

## At a Glance

### Level Access

* There is level access from the main entrance to:
  + Bedroom: Bedroom 1 (High Dependency)
  + Bedroom: Bedroom 2
  + Bedroom: Bedroom 3
  + Laundry/Store-room
  + Sitting-area (within the open plan living-area)
  + Wet-room
  + Bradbury House Decked Verandah

### Bedrooms

* We have non-allergic bedding.
* There is a ceiling tracked hoist.
* We have a portable hoist.

### Level access bedrooms

* From the main entrance to the bedroom, there is level access.
* The route to the bedroom is 750mm wide, or more.
* The bedroom door is 750mm wide, or more.
* There is unobstructed floor space 1200mm by 900mm, or more.
* The bathroom has a level access shower.
* The bathroom has a level access shower.
* The bathroom has a level access shower.

### Hearing

* The (bedroom) TVs have subtitles.
* All staff have disability awareness training. Some staff have Next Generation Text training

### Visual

* Glass doors and full-height windows have contrast markings.
* The walls and the doors have high colour contrast.

### General

* Staff are available 24 hours a day.
* All staff have disability awareness training.
* We have emergency evacuation procedures for disabled visitors.

## Getting here

Trevassack Lake  
Garras  
Helston  
TR12 6LH

#### Travel by public transport

* You can get to Bradbury House by bus.
* The Bus Route to Bradbury House is as follows: www.gocornwallbus.co.uk Helston to St Keverne Route: 36A Start: Blue Anchor Inn, 50 Coinagehall Street, Helston, TR13 8EL Finish: Trelowarren Estate entrance 0.5 miles / 0.8 km away from Bradbury House @ Trevassack Holidays Please visit www.gocornwallbus.co.uk for up to date time tables and accessibility information The bus stop is 0.5 miles / 0.8 km from Bradbury House.
* Please note that the bus route is 0.5 miles away from Bradbury House @ Trevassack Holidays

#### Travel by taxi

* You can get a taxi with Cornwall Wheelchair Taxis - www.cambornetaxis.co.uk  by calling 01209 719999. The taxi company has a wheelchair accessible vehicle.
* You can get a taxi with Kernow Cabs by calling 01326 464646. The taxi company has a wheelchair accessible vehicle.
* You can get a taxi with A2B Taxis by calling 01872 272989. The taxi company has a wheelchair accessible vehicle.

#### Parking

* We have a car park. There are accessible parking spaces. The parking is less than 50 metres from the main entrance. Parking is free.
* There is a drop-off point at the main entrance. The drop-off point does not have a dropped kerb.
* From the car park to the entrance, there is level access. The route is 3300mm wide, or more.
* The main entrance to Trevassack Holidays and Lake is clearly signposted from the road. The main entrance is a wide level vehicular access. Access to the Bradbury House is through an automatic safety barrier with a number keypad entry.  
  What3Words ///descended.washable.debut  
  Keypad entry code will be sent beforehand in the arrival details. Arrival details can be sent in larger text. Level vehicular access to the property.    
  Automatic Safety barrier height 980mm.  
  The keypad is back lit and numbers are raised.  
  Entry keypad height 900mm and can be accessed via your vehicle.  
  Keypad verbal call button option.  
  Ambient lighting.  
  CCTV in operation.

## Arrival

#### Path to main entrance

* From the street to the main entrance, there is level access.
* The path is 3300mm wide, or more.

#### Main entrance

* The main entrance has level access.
* The door is 800mm wide.
* The main door is side hung and manual.
* When you arrive, we can help carry your luggage.
* Bradbury House has 2 dedicated tarmac parking spaces.  
  There is plenty of room for turning, manoeuvring and unloading.  
  We can assist you when you arrive and depart and will help with any reasonable adjustments.  
  Information Folder in the property with operation manuals and information.  
  Outside lighting on PIR sensor, this can be on or off at your convenience.  
  Sheltered slabbed entrance porch measures 3600mm x 2800m  
  Pedestrian path around property excess of 1400mm  
  Gripsure decking to front of the house

## Getting around inside

#### Visual Impairment - General Information

* We have contrast markings on all glass doors, contrast markings on all full-height windows and high colour contrast between walls and doorframes.

#### Bedrooms

* All bedrooms have windows.
* Bedrooms have ceiling lights, bedside lamps and natural daylight.
* Lights are LED and energy saving. TVs have subtitles.
* All bedrooms are non-smoking.
* We have non-allergic bedding.
* No bedrooms have fitted carpets.
* Bradbury House is a pet free property unless bringing an assistance dog., We can provide full details of cleaning products and laundering upon request. and All bedding provided is hypoallergenic.
* We can move the bedroom furniture, to improve accessibility.
* We have bed blocks.
* We have a portable hoist.
* From the main entrance to this area, there is level access.
* The direction of transfer onto the toilet is to the left and right.

#### Accessible bedrooms

#### Accessible bedroom Bedroom 1 (High Dependency)

* The route to the bedroom is 920mm wide, or more. The bedroom door is 920mm wide. There is 1000mm at the side of the bed. The bed is 680mm high. There is 45mm under the bed.
* There is a low clothes rail. You can use the rail sitting down.
* There is a ceiling tracked hoist.
* The bedroom is flexible (either double or twin). The bedroom has an interconnecting room. The bathroom is ensuite. The bathroom door is 920mm wide.
* The bathroom has a separate shower. The shower has a seat. The shower has a handrail.
* The shower has a handrail. The bathroom has a bath.
* The bathroom has a level access shower. There is a shower chair available. The level access shower has handrails.
* The toilets have handrails. The direction of transfer onto the toilet is to the front only. There is 1200mm at the side of the toilet.
* There is 1500mm in front of the toilet. The toilet seat is 440mm high.
* The basin is 720mm high. The taps are lever operated. There is space under the basin, with no pedestal or boxing.
* The walls and the bathroom fittings have high colour contrast.
* Accessible Bedroom 1  
  Bedroom 1 is a bright, airy and peaceful sanctuary with level access and pocket door. Flexible in the layout choice of a profiling bed and single bed beside, twin beds or king-size 6’ zip and link bed. Profiling bed can be accessed either on the left or right. Ample room for manoeuvrability and transferring space in excess of 1000mm. Colour contrasting switches. External door and window. Pocket door to level access bedroom 2. Fitted with an integrated Guldmann H Track Hoist system allowing transitioning between bedroom to adjacent wet room. Wet room is level and accessed via left hinged door that swings outwards. Separate bath with hand held shower over and heated towel rail, toilet with grab rail, basin with grab rail, personal shelf and shower. Anti-slip flooring with 2 floor drains. Non-smoking bedroom. The route to the bedroom is 1420 wide or more. We provide hypoallergenic bedding and can provide you with full laundry details. Bedroom furniture can be moved or removed for your stay.  
  Pocket Door access 920mm  
  Interconnecting pocket door 920mm to Bedroom 2  
  External door 1000mm and window. Slight lip 40mm  
  Manoeuvrable and transferring space excess of 1000mm  
  Hinged access door to bath/wet room 1000mm into bedroom 1  
  Choice of bedroom layout profiling bed with single bed   
  Profiling bed measures highest – 900mm and lowest – 400mm  
  Twin beds height to top of mattress 680mm under bed height 45mm  
  Superking-size 6’ 'zip and link' beds to top of mattress 680mm  
  Integrated Guldmann H Track Hoist System 200kg/440lbs  
  Free Standing Lifting Pole  
  Ceiling spot lights, bedside table lights and natural light  
  Individually thermostatic control heating 1240mm high  
  There is a low level clothes rail  
  Underfloor heating  
  Wet-room  
  High coloured contrast level access wet room  
  Anti-slip floor covering with 2 floor drains  
  Door swings outwards 1000mm. Door width 900mm  
  Toilet height 440mm. Width from toilet to bath 480mm. Toilet to basin 280mm. Direction of transfer is from front only. Front width 1570mm. Flanked with horizontal grab rail. Toilet has flush plate.  
  Basin height 720mm with cut out pedestal  
  Lever operated tap  
  Personal shelf height is 970mm  
  Mirror  
  Bath height is 580mm and length 1640mm with portable hand held shower hose length 1500mm  
  Heated towel rail  
  Separate shower length 2600mm excess of 1000mm wide. Controlled by pull out lever and heating controls 900mm high  
  Fixed grab rails for toilet and basin  
  Fixed horizontal grab rail in shower  
  Portable suction grab available   
  Accessibility equipment available at no charge:  
  Medley Ergo Profiling Adjustable Bed Plus Softform Premier Original Mattress with side rails and bumpers  
  T70 Self Propelled shower commode chair   
  Ocean VIP Tilt In Space Shower and Commode Chair   
  Perch stool  
  Perch chair   
  Portable suction grab rail  
  Mowbray Lite Adjustable Toilet Frame with Seat  
  Curved transfer board  
  Elephant feet 90mm and 140mm  
  Evo Birdie portable hoist 150kg  
  Riser recliner chair 420mm seat height  
  Trip Trapp high chair  
  Sensory star projector

#### Accessible bedrooms

#### Accessible bedroom Bedroom 2

* The route to the bedroom is 920mm wide, or more. The bedroom door is 920mm wide. There is 1000mm at the side of the bed. The bed is 680mm high. There is 45mm under the bed.
* The bedroom is flexible (either double or twin). The bedroom has an interconnecting room. The bathroom is separate. It is not an ensuite.
* The bathroom door is 920mm wide.
* The bathroom has a separate shower. The shower has a handrail.
* The shower has a handrail. The bathroom has a bath.
* The bathroom has a level access shower. There is a shower chair available. The level access shower has handrails.
* The toilets have handrails. The direction of transfer onto the toilet is to the front only. There is 1200mm at the side of the toilet.
* There is 1500mm in front of the toilet. The toilet seat is 440mm high.
* The basin is 720mm high. The taps are lever operated. There is space under the basin, with no pedestal or boxing.
* The walls and the bathroom fittings have high colour contrast.
* Bedroom 2 Interconnects with Bedroom 1  
  Bedroom 2 is a bright, airy and a peaceful sanctuary with level access and pocket door. Flexible in the layout choice of a profiling bed and single bed beside, twin beds or 6’ 'zip and link' bed. Ample room for manoeuvrability and transferring space in excess of 1000mm. Profiling bed can be accessed either on the left or right. Pocket door level access to Bedroom 1 and Wet room. External door and window give access to outside. Non-smoking bedroom. We provide hypoallergenic bedding and can provide you with full laundry details. Bedroom furniture can be moved or removed for your stay with reasonable adjustments.  
  The route to the bedroom is 1420 wide or more  
  Pocket door access 920mm  
  Interconnecting pocket door 920mm to Bedroom 1 and wet-room  
  External door 1000mm and window. Slight lip 40mm  
  Manoeuvrable and transferring space excess of 1000mm  
  Choice of single profiling bed with single bed beside  
  Twin beds height to top of mattress 680mm under bed height 45mm  
  Super-king 6’ 'zip and link' top of mattress 680mm  
  Ceiling spot lights, bedside table lights and natural light  
  Individually thermostatic control heating 1240mm high  
  Underfloor heating  
  Accessibility equipment available at no charge:  
  Medley Ergo Profiling Adjustable Bed Plus Softform Premier Original Mattress with side rails and bumpers  
  T70 Self Propelled shower commode chair   
  Ocean VIP Tilt In Space Shower and Commode Chair   
  Perch stool  
  Perch chair   
  Portable suction grab rail  
  Mowbray Lite Adjustable Toilet Frame with Seat  
  Curved transfer board  
  Elephant feet 90mm and 140mm  
  Evo Birdie portable hoist 150kg  
  Riser recliner chair 420mm seat height  
  Trip Trapp high chair  
  Sensory star projector

  
Bradbury House Bedroom 2

#### Accessible bedrooms

#### Accessible bedroom Bedroom 3

* The route to the bedroom is 900mm wide, or more. The bedroom door is 920mm wide. There is 1000mm at the side of the bed. The bed is 680mm high. There is 45mm under the bed.
* The bedroom is flexible (either double or twin). The bathroom is separate. It is not an ensuite.
* The bathroom door is 920mm wide.
* The bathroom has a separate shower. The shower has a handrail.
* The bathroom has a level access shower. There is a shower chair available. The level access shower has handrails.
* The direction of transfer onto the toilet is to the front only. The taps are lever operated. There is space under the basin, with no pedestal or boxing.
* Bedroom 3 is a bright, airy and a peaceful sanctuary with level access and pocket door and is accessed from the main entrance hall. Flexible in the bedroom layout choice of a profiling bed and single bed beside, twin beds or superking-size 6’ zip and link bed. Ample room for manoeuvrability and transferring space in excess of 1000mm. Profiling bed can be accessed either on the left or right. Pocket door level access to bedroom 3. External door and window give access to outside. Non-smoking bedroom. We provide hypoallergenic bedding and can provide you with full laundry details. Bedroom furniture can be moved or removed for your stay. The route to the bedroom is 2000mm wide or more. Next to bedroom 3 is a wet-room.  
  Pocket Door access 920mm  
  External door 1000mm and window. Slight lip 40mm  
  Manoeuvrable and transferring space excess of 1000mm  
  Choice of single profiling bed with single bed beside  
  Twin beds height to top of mattress 680mm under bed height 45mm  
  Super-king size 6’ zip and link top of mattress 680mm  
  Ceiling spot lights, bedside table lights and natural light  
  Individually thermostatic control heating 1240mm high  
  Underfloor heating  
  Accessibility equipment available at no charge:  
  Medley Ergo Profiling Adjustable Bed Plus Softform Premier Original Mattress with side rails and bumpers  
  T70 Self Propelled shower commode chair   
  Ocean VIP Tilt In Space Shower and Commode Chair   
  Perch stool  
  Perch chair   
  Portable suction grab rail  
  Mowbray Lite Adjustable Toilet Frame with Seat  
  Curved transfer board  
  Elephant feet 90mm and 140mm  
  Evo Birdie portable hoist 150kg  
  Riser recliner chair 420mm seat height  
  Trip Trapp high chair  
  Sensory star projector

  
Bradbury House Bedroom 3

#### Laundry/Store-room

* From the main entrance to the laundry, there is level access. The route is 2500mm wide, or more. The door is 820mm wide.
* We have an iron and ironing board. You can use the ironing board sitting down.
* Level access to outside utility/storage-room with hinged swing inwards and outwards door. Power sockets for charging mobility equipment and storage area. Washer/drier  
  Accessible space to manoeuvre.  
  Hinged swing door 1400mm width  
  Front loading washer/drier

#### Self catering kitchen

#### Open Plan Living-room with kitchen and dining-areas

* We have an open plan kitchen.
* From the main entrance to the kitchen, there is level access.
* The route is 900mm wide, or more.
* The work surface is available with clear underspace and available at a height between 650mm and 900mm.
* The hob is available with clear underspace and available at a height between 650mm and 900mm.
* The sink is available with clear underspace and available at a height between 650mm and 900mm.
* The oven is available at a height between 650mm and 900mm.
* The table and plates have high colour contrast.
* From the main entrance level access throughout the house. Modern fitted kitchen with full size fridge/freezer, slimline dishwasher, NEFF Slide and Hide Oven, adjustable counter tops (650mm – 950mm), low shallow accessible sink, metal shelves for transitioning hot objects and pull down shelves in eye level cupboards. Dining area for up to 6 people with colour contrast dining chairs. Dimmable lighting.  
  The route is level and 1000mm wide or more.  
  Space for manoeuvrability and transfers  
  Waist height coat rail  
  Open plan light and airy kitchen with sitting and dining areas  
  Fully fitted and equipped kitchen  
  Over table pendant light, wall lights and spotlights all dimmable  
  Low level cupboards with crockery, cutlery and coloured knives and utensils.  
  Contrast coloured mugs  
  Pull-down shelves in eye level cupboards  
  Low shallow accessible sink with clear under-space height 850mm lever taps  
  AEG slimline dishwasher height 900mm  
  Adjustable kitchen counter top with AEG hob range between 710mm and 900mm  
  Easy access Neff Slide and Hide oven range between 650mm and 900mm  
  Metal shelf for transitioning hot objects  
  Dining area table height 750mm. Transfer to chair 470mm  
  Pendant, wall and ceiling lights independently operated and dimmable  
  Underfloor heating  
  Equipment available at no extra cost:  
  Tripp Trapp adjustable highchair from 6 months and above available  
  RNIB liquid level indicator available  
  Elephant feet

#### Lounge

#### Sitting-area (within the open plan living-area)

* From the main entrance to the lounge, there is level access. The route is 900mm wide, or more.
* Sitting-area  
  From the main entrance level access. The route is 2000mm wide with space for manoeuvrability and transfers. 3 seater sofa and 2 armchairs. Coffee table and small side table. Wall mounted Sony smart television/radio with subtitles and remote. Table lamp and spot lights and independent black out blinds. Sliding patio door with glass safety stickers leads onto the non-slip decking area with hot tub inset into the decking.  
  Space for manoeuvrability and transfers  
  3-seater sofa seat 450mm with contrasting cushions  
  2 armchairs seat 490mm with contrasting cushions  
  Coffee table height 460mm x width 600mm x length 1200mm  
  Wall mounted smart television/radio with subtitles 1115mm  
  Sliding patio door slides to the left excess of 1400mm width  
  Glass safety stickers on patio doors  
  Black out blinds  
  Dimmable lighting  
  Emergency torch  
  Equipment available at no charge  
  Elephant feet  
  Remote controlled high back reclining chair 420mm height to seat  
  Curve transfer board

#### Wet-room

* From the main entrance to this area, there is level access.

## Getting around outside

#### Bradbury House Decked Verandah

* From the main entrance to the gardens, there is level access.
* The route is 1000mm wide, or more.
* Bradbury House has a level access large verandah with hot tub inset into the Suregrip deck with table and chairs for alfresco dining.  
  The route to the verandah is in excess of 1000mm wide  
  Inset hot tub height 480mm  
  Level access ith Suregrip decking  
  Hinged gate swings inwards on decking 1270mm  
  One side of the decking is open for access round the house  
  Table height 780mm   
  Seat height 470mm  
  Outside light  
  Balustrade and screening  
  Space for manoeuvrability and transfers

## Customer care support

#### Accessibility equipment

* We provide wheelchairs. Wheelchairs are free.
* We have a hearing loop in Portable Audio Frequency Induction Loop System.
* Medley Ergo Profiling Adjustable Bed Plus Softform Premier Original Mattress with side rails and bumpers  
  T70 Self Propelled shower commode chair   
  Ocean VIP Tilt In Space Shower and Commode Chair   
  Free Standing Lifting Pole  
  Gantry Hot Tub Hoist  
  Perch stool  
  Perch chair   
  Portable suction grab rail  
  Mowbray light adjustable toilet seat  
  Sensory star  projector  
  Elephant feet 90mm and 140mm  
  Evo Birdie portable hoist 150kg  
  Portable slings in medium, large and extra large  
  Remote controlled high back reclining chair 420mm height to seat  
  Curve transfer board  
  Stoke Tripp Trapp adjustable highchair from 6 months and above  
  RNIB liquid level indicator
* For a list of more items, please go to https://trevassackholidays.com/accessibility.
* Bradbury House has its own area for assistance dogs. Enclosed garden
* We have an area to charge mobility scooters and battery powered wheelchairs.
* Bradbury House has an outside storage/utility-room where mobility scooters and powered wheelchairs can be charged and stored.
* You can hire mobility equipment from Mobility Hire Cornwall by calling mobilityhirecornwall@gmail.com.

#### Emergency evacuation procedures

* We have emergency evacuation procedures for disabled visitors.
* Bradbury House has a smoke and heat detector with sprinkler system  
  The fire alarm will confirm the area that needs to be evacuated  
  Fire extinguisher and fire blanket are provided  
  The Information Folder in the accommodation holds a Fire Risk assessment sheet  
  Staff are first aid and fire warden trained  
  Fire muster point at Trevassack Holidays is illuminated  
  The fire and smoke detector is audible

#### Customer care support

* All staff have disability awareness training.
* Some staff have Next Generation Text training.
* We have information in large print.
* Staff are available 24 hours a day.
* Trevassack Holidays provides 24 hour staff cover. After hours is via an on-site warden.  
  Staff are DBS checked  
  Staff are Disability and Inclusion Aware  
  Some staff are First Aid for Mental Health Trained
* We have other services for people with accessibility requirements.
* Watersports  
  We are passionate about providing the best watersports activities at Trevassack Lake. With our expert instructors and quality equipment you can be sure to have an incredible experience out on our beautiful, private and secluded lake. No matter what your level of experience or ability we have activities to suit all. You can book a private instructor for you and your guests or you can join in on any of our planned sessions. You can sail around the lake in one of our sailing lessons, glide and explore the lake by kayak, learn to paddleboard or take part in one of our wild swimming sessions. There really is an activity for all of the family.  
  We also have a variety of accessible watersports activities on offer with our specialist equipment. Our fabulous ‘Learning Centre’ is level accessed and had automatic doors entrance doors and is level access throughout. Our public facilities include a ‘Changing Places’ room and accessible wet-room and toilets. Level pathways with safety surfacing will guide you around the site and at the lakeside you will find wide, stable pontoons with ramp access and hoists to help those with limited mobility onto our adapted watercraft.  
  Our activity staff are experienced teaching young people and adults with special educational needs and disabilities. We offer integrated watersports sessions with adapted equipment so visitors with physical disabilities can participate in group sessions and focused sessions so that visitors with special educational needs can learn at a pace that is right for them.  
  Our Lakeside Cafe provides guests and visitors a place to eat away from the accommodation and to pre-book private dining. Level access with plenty of room for maneouverability and transfers.

Guide last updated: 8 February 2024