

# Accessibility Guide for Hill Farm Clive

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### Welcome

Hill Farm Self-Catering Accommodation at Clive, near Shrewsbury

## At a Glance

###  Level Access

* The main entrance has 1 step. There is no lift and no ramp.

###  Bedrooms

* We have non-allergic bedding.

###  Hearing

* The (bedroom) TVs have subtitles.

###  Visual

* We have information in large print.

###  General

* Staff are available 24 hours a day.
* We have emergency evacuation procedures for disabled visitors.

## Getting here

Hill Farm
Clive
SHREWSBURY
SY4 5PX

####  Travel by public transport

* You can get to Hill Farm Clive by bus and train.
* • The nearest bus stop is in Clive. The bus stop is 0.4 miles / 0.6 km from the annexe. On a return journey, you can ask the bus driver to drop you off at the bottom of the drive. The bus stop is 0.4 miles / 0.6 km from Hill Farm Clive.
* The nearest train station is Yorton. The train station is 1.2 miles / 1.9 km from Hill Farm Clive.

####  Travel by taxi

* You can get a taxi with Go Carz Taxi by calling 01743 441144. The taxi company has a wheelchair accessible vehicle.

####  Parking

* We have a car park. The parking is less than 50 metres from the main entrance. Parking is free.
* There is a drop-off point at the main entrance. The drop-off point does not have a dropped kerb.
* From the parking to the main entrance, there is 1 step. There is no ramp and no lift.


Parking is available immediately outside the property. There is ample space to turn in the yard.

## Arrival

####  Path to main entrance

* From the street to the main entrance, there is 1 step. There is no ramp and no lift.

####  Main entrance

* The door is 1020mm wide.
* The main entrance has 1 steps.
* The main door is side hung and manual.
* When you arrive, we can help carry your luggage.

## Getting around inside

####  Bedrooms

* All bedrooms have windows.
* Bedrooms have ceiling lights, bedside lamps, spot lights and natural daylight.
* Lights are LED and energy saving. TVs have subtitles.
* All bedrooms are non-smoking.
* We have non-allergic bedding.
* All bedrooms have fitted carpets.
* We can move the bedroom furniture, to improve accessibility.

####  Self catering kitchen

* We have an open plan kitchen.
* From the main entrance to the kitchen, there is 1 step. There is no lift and no ramp.
* The work surface is available with clear underspace.
* The hob is available with clear underspace and available at a height between 650mm and 900mm.
* The work surface is available with underspace and available at a height between 650mm and 900mm.
The crockery can be moved to base units on request.
2 ring cooker for use on table.

## Customer care support

#### Customer care support

* We have information in large print.
* Staff are available 24 hours a day.

Guide last updated: 9 November 2021