

# Accessibility Guide for St Andrews Coach Houses - Priory Lodge

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**Contact for accessibility enquiries: Maggie Picken**



### Welcome

This newly refurbished five star self catering lodge has stunning views and provides luxury accommodation with a focus on contemporary style and design. With high quality furnishings and boutique style interiors, super comfy beds with Egyptian cotton sheets, a fully equipped kitchen and a cosy wood-burning stove in the lounge, you’re sure to have a wonderful relaxing holiday!

## At a Glance

### Level Access

* The main entrance has 1 step. There is no lift and no ramp.
* There is level access from the main entrance to:
  + Lounge
  + Courtyard

### Level access bedrooms

* From the main entrance to the bedroom, there is level access.
* The route to the bedroom is 750mm wide, or more.
* The bedroom door is 750mm wide, or more.

### Hearing

* The (bedroom) TVs have subtitles.
* Some staff have disability awareness training.

### General

* Some staff have disability awareness training.

## Getting here

St Andrews Coach Houses  
Priorletham  
St Andrews  
KY16 8NP

#### Travel by taxi

* You can get a taxi with St Andrews Taxis by calling 01334 477272. The taxi company has a wheelchair accessible vehicle.

#### Parking

* We have a car park. There are accessible parking spaces. The parking is less than 50 metres from the main entrance. Parking is free.
* From the car park to the entrance, there is level access. The path is sloped.
* The route is 1500mm wide, or more.

## Arrival

#### Path to main entrance

* From the street to the main entrance, there is level access.
* The path is 1500mm wide, or more.
* The path is sloped.

#### Main entrance

* The door is 770mm wide.
* The main entrance has 1 steps.
* The main door is side hung and manual.

## Getting around inside

#### Bedrooms

* All bedrooms have windows.
* Bedrooms have ceiling lights, wall lights, bedside lamps and natural daylight.
* Lights are energy saving and traditional filament. TVs have subtitles.
* All bedrooms are non-smoking.
* All bedrooms have fitted carpets.
* We can move the bedroom furniture, to improve accessibility.
* From the main entrance to this area, there is level access.
* The direction of transfer onto the toilet is to the right.

#### Self catering kitchen

#### Kitchen

* We have an open plan kitchen.
* From the main entrance to the kitchen, there is level access.
* The route is 750mm wide, or more.
* The oven is available at a height between 650mm and 900mm.
* The table and plates have high colour contrast.

#### Lounge

#### Lounge

* From the main entrance to the lounge, there is level access. The route is 750mm wide, or more. The door is 750mm wide.

## Getting around outside

#### Courtyard

* From the main entrance to this area, there is level access. The route is 750mm wide, or more. The entrance is 750mm wide.
* From the main entrance to the area, there is 1 step.

## Customer care support

#### Accessibility equipment

* We have an area to charge mobility scooters and battery powered wheelchairs.

#### Customer care support

* Some staff have disability awareness training.

Guide last updated: 1 July 2019