

# Accessibility Guide for RSPB Loch Gruinart Nature Reserve

loch.gruinart@rspb.org.uk, 01496 850 505, <rspb.org.uk/lochgruinart>

**Contact for accessibility enquiries: Mark Shields**



### Welcome

## At a Glance

###  Level Access

* There is level access from the main entrance to:
	+ Visitor Centre Toilet
	+ Visitor Centre
	+ Viewing Platform
* The hide entrance has level access.

###  Hearing

* Some staff have disability awareness training.

###  Visual

* The walls and the doors have high colour contrast.
* Some parts of the venue have low lighting.

###  General

* There is at least 1 public toilet for disabled visitors.
* Some staff have disability awareness training.

## Getting here

Loch Gruinart Visitor Centre
Gruinart
Isle of Islay
PA44 7PP

####  Travel by taxi

* You can get a taxi with Islay Taxis by calling 01496 850170.
* You can get a taxi with Lamont's Taxis by calling 01496 810449.
* You can get a taxi with Carol MacDonald Taxis by calling 01496 302155.

####  Parking

* We have a car park. There are accessible parking spaces. The parking is less than 50 metres from the main entrance. Parking is free.
* There is a drop-off point at the main entrance. The drop-off point does not have a dropped kerb.
* From the car park to the entrance, there is level access. The path is sloped.
* The route is 1000mm wide, or more.


Visitor Centre Disabled Parking area

## Arrival

####  Path to main entrance

* From the street to the main entrance, there is level access.
* The path is sloped.

####  Main entrance

* The main entrance has level access.
* The main door is side hung and manual.

## Getting around inside

#### Visual Impairment - General Information

* We have high colour contrast between walls and doorframes.
* Some parts of the venue have low lighting.

####  Public toilet

#### Visitor Centre Toilet

* There is a public toilet for disabled visitors.
* From the main entrance to the public toilet, there is level access. There is a permanent ramp.
* The direction of transfer onto the toilet is to the left.
* The toilets have handrails.

#### Visitor Centre

* From the main entrance to this area, there is level access.

## Getting around outside

####  Designated Walking Trail

#### Woodland Trail

* The trail is 1448metres long. Some of the trail has a loose surface. There are steps and bridges to cross along the trail. The trail is sloped. The trail has seats. There are bird hides along the trail.

#### South Hide

* At the hide entrance, there is level access. There is a permanent ramp. There are low windows in the hide, so wheelchair users can see outside.

#### North Hide

* The hide entrance has 1 step. There is no lift and no ramp.

#### Viewing Platform

* From the main entrance to this area, there is level access. There is a permanent ramp.

## Customer care support

#### Accessibility equipment

* We have an area to charge mobility scooters and battery powered wheelchairs.

#### Emergency evacuation procedures

* We have emergency evacuation procedures for disabled visitors.

#### Customer care support

* Some staff have disability awareness training.

Guide last updated: 24 April 2019