

# Accessibility Guide for RSPB Loch Gruinart Nature Reserve

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### Welcome

## At a Glance

### Level Access

* There is level access from the main entrance to:
  + Visitor Centre Toilet
  + Visitor Centre
  + Viewing Platform
* The hide entrance has level access.

### Hearing

* Some staff have disability awareness training.

### Visual

* The walls and the doors have high colour contrast.
* Some parts of the venue have low lighting.

### General

* There is at least 1 public toilet for disabled visitors.
* Some staff have disability awareness training.

## Getting here

Loch Gruinart Visitor Centre  
Gruinart  
Isle of Islay  
PA44 7PP

#### Travel by taxi

* You can get a taxi with Islay Taxis by calling 01496 850170.
* You can get a taxi with Lamont's Taxis by calling 01496 810449.
* You can get a taxi with Carol MacDonald Taxis by calling 01496 302155.

#### Parking

* We have a car park. There are accessible parking spaces. The parking is less than 50 metres from the main entrance. Parking is free.
* There is a drop-off point at the main entrance. The drop-off point does not have a dropped kerb.
* From the car park to the entrance, there is level access. The path is sloped.
* The route is 1000mm wide, or more.

  
Visitor Centre Disabled Parking area

## Arrival

#### Path to main entrance

* From the street to the main entrance, there is level access.
* The path is sloped.

#### Main entrance

* The main entrance has level access.
* The main door is side hung and manual.

## Getting around inside

#### Visual Impairment - General Information

* We have high colour contrast between walls and doorframes.
* Some parts of the venue have low lighting.

#### Public toilet

#### Visitor Centre Toilet

* There is a public toilet for disabled visitors.
* From the main entrance to the public toilet, there is level access. There is a permanent ramp.
* The direction of transfer onto the toilet is to the left.
* The toilets have handrails.

#### Visitor Centre

* From the main entrance to this area, there is level access.

## Getting around outside

#### Designated Walking Trail

#### Woodland Trail

* The trail is 1448metres long. Some of the trail has a loose surface. There are steps and bridges to cross along the trail. The trail is sloped. The trail has seats. There are bird hides along the trail.

#### South Hide

* At the hide entrance, there is level access. There is a permanent ramp. There are low windows in the hide, so wheelchair users can see outside.

#### North Hide

* The hide entrance has 1 step. There is no lift and no ramp.

#### Viewing Platform

* From the main entrance to this area, there is level access. There is a permanent ramp.

## Customer care support

#### Accessibility equipment

* We have an area to charge mobility scooters and battery powered wheelchairs.

#### Emergency evacuation procedures

* We have emergency evacuation procedures for disabled visitors.

#### Customer care support

* Some staff have disability awareness training.

Guide last updated: 24 April 2019