# Accessibility Guide for Fern Cottage

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### Welcome

Fern Cottage is a grade11 listed building, located on Gilesgate Green in Durham City. It is a well equipped self catering cottage suitable for 2 people. It is within 10 minutes walking distance of Durham City Centre. There are good local amenities, including a pub, supermarket, hairdresses, takeaway and 24hr garage all within a few minutes walk.

The cottage is arranged on two floors with a lounge/diner and kitchen on the ground floor and a bedroom, bathroom and small landing upstiars

Free WiFi is available

## At a Glance

### Level Access

* The main entrance has 1 step. There is no lift and no ramp.

### Access with steps

* There are steps from the main entrance to:
  + Bedroom
  + Fern Cottage lounge
  + Fern Cottage Courtyard

### Bedrooms

* We have non-allergic bedding.

### Hearing

* The (bedroom) TVs have subtitles.
* Some staff have disability awareness training.

### General

* Some staff have disability awareness training.

## Getting here

129 Gilesgate  
Durham  
Durham County  
DH1 1QG

#### Travel by public transport

* You can get to Fern Cottage by bus and train.
* There is a bus stop on both sides of Gilesgate Green, approximately 250 meters from the cottage There is a regular bus service into Durham City Centre The bus stop is 0.1 miles / 0.2 km from Fern Cottage.
* The nearest train station is Durham. The train station is 1.3 miles / 2.1 km from Fern Cottage.
* It is about 25 minutes walk from Durham Station, but as Durham is a very hilly place this can be difficult with luggage, it is better to get a taxi. There is a taxi rank at the station and so you can usually get a taxi there.

#### Travel by taxi

* You can get a taxi with Pratts Taxis by calling 0191 466 1003. The taxi company has a wheelchair accessible vehicle.
* You can get a taxi with Sherburn Taxis by calling 0191 372 3388. The taxi company has a wheelchair accessible vehicle.

#### Parking

* There is parking near the venue. The parking is less than 50 metres from the main entrance. Parking is free.
* There is a drop-off point at the main entrance. The drop-off point does not have a dropped kerb.
* From the parking to the main entrance, there is 1 step. There is no ramp and no lift. There is a low curb from the road to the pavement.  
  Fern Cottage is in a Parking Permit area and we will provide you with a permit for the duration of your stay

  
Fern Cottage entrance

## Arrival

#### Path to main entrance

* From the street to the main entrance, there is level access.
* The path is 900mm wide, or more.

#### Main entrance

* The door is 800mm wide.
* The main entrance has 1 steps.
* The main door is side hung and manual.
* When you arrive, we can help carry your luggage.

## Getting around inside

#### Bedrooms

* All bedrooms have windows.
* Bedrooms have ceiling lights, bedside lamps and natural daylight.
* Lights are LED and energy saving. TVs have subtitles.
* All bedrooms are non-smoking.
* We have non-allergic bedding.
* All bedrooms have fitted carpets.
* We can move the bedroom furniture, to improve accessibility.
* The bedroom nearest the main entrance has 12 steps.
* We have bathrooms with a bath and overhead shower. The shower has a handrail.

  
Fern Cottage bathroom

  
Fern Cottage bathroom

  
Fern Cottage bedroom

  
Fern Cottage bedroom

#### Self catering kitchen

#### Fern Cottage kitchen

* We have a separate kitchen and dining room. From the main entrance to the kitchen, there is level access.
* The route is 700mm wide, or more.
* The door is 700mm wide.
* The work surface is available at a height between 650mm and 900mm.
* The hob is available at a height between 650mm and 900mm.
* The sink is available at a height between 650mm and 900mm.
* The oven is available at a height between 650mm and 900mm.
* The table and plates have high colour contrast.
* From the main entrance to the dining room, there is level access. The route is 800mm wide, or more. The door is 700mm wide.

  
Fern Cottage kitchen

#### Lounge

#### Fern Cottage lounge

* From the main entrance to the lounge, there is 1 step. There is no lift and no ramp.
* Small step down on entrance to the house

  
Fern Cottage lounge

#### Fern Cottage Courtyard

* From the main entrance to this area, there is 1 step. There is no lift and no ramp.
* Step down from back door into courtyard

  
Fern Cottage courtyard

## Getting around outside

#### Terrace

#### Fern Cottage Courtyard

* To get to a table, there are 1steps steps.
* It is only possible to access the courtyard via the back door of the property

## Customer care support

* You can hire mobility equipment from Shopmobility Durham by calling 0191 386 8556.

#### Customer care support

* Some staff have disability awareness training.

Guide last updated: 16 December 2020