# Accessibility Guide for West View B&B

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### Welcome

## At a Glance

### Level Access

* There is level access from the main entrance to:
  + Dining Table
  + Patio

### Visual

* Some parts of the venue have low lighting.

### General

* Staff are available 24 hours a day.
* We have emergency evacuation procedures for disabled visitors.

## Getting here

South View Lane  
South Cockerington  
Louth  
Lincolnshire  
LN11 7ED

#### Parking

* We have a car park. The parking is less than 50 metres from the main entrance. Parking is free.
* There is a drop-off point at the main entrance. The drop-off point has a dropped kerb.
* From the car park to the entrance, there is level access. The route is 1200mm wide, or more.
* We have a transport service, to take visitors from the car park to the main entrance. Our transport service is wheelchair accessible.

## Arrival

#### Path to main entrance

* From the street to the main entrance, there is level access.
* The path is 1200mm wide, or more.

#### Main entrance

* The main entrance has level access.
* The door is 800mm wide.
* The main door is side hung and manual.

## Getting around inside

#### Visual Impairment - General Information

* Some parts of the venue have low lighting.

#### Place to eat and drink

#### Conservatory

* From the main entrance to the dining area, there is level access. The route is 800mm wide, or more. The door is 800mm wide.
* To get to a table, there are no steps.
* The route through the dining area is 800mm wide, or more.
* There is background music sometimes.
* We cater for sugar free (diabetic), vegetarian, gluten free (celiacs), lactose free (dairy free), nut free, high fibre and vegan specific diets.

## Getting around outside

#### Patio

* From the main entrance to this area, there is level access. The route is 1200mm wide, or more. The entrance is 800mm wide.

## Customer care support

* You can hire mobility equipment from Seacroft Mobility by calling 01507 473500.

#### Customer care support

* Staff are available 24 hours a day.

Guide last updated: 18 January 2019